

Changes to UniCloud Free Trial (Evaluation) Policy

We are writing to inform you of changes to the UniCloud free trial (evaluation) policy, set to take effect on Monday, October 28th, 2024.

The three months free trial policy has changed from per Asset/Machine to per UniCloud organization/Account.

The new policy is implemented as follows:

a) For New Accounts (within the first 3 months since the date of the creation):

- Trial duration will be prorated based on the controller connection date within the initial three-month period.

Examples:

- Controller connected at account creation = 3-month free trial.
- Controller connected 1 month after account creation = 2-month free trial.

b) For Existing Accounts (older than 3 months since the date of the creation):

- Each newly connected controller will receive a two-week free trial.

Example:

- Controller connected 4 months after account creation = two-week free trial.

We recommend reviewing your account status and planning accordingly before the policy change takes effect.

Support:

For any questions or assistance, please don't hesitate to contact our UniCloud support team or your local representative.

Thank you for your continued trust in UniCloud.

Best regards,

The UniCloud Team